



[NYC@VIXENWORKOUT.COM](mailto:NYC@VIXENWORKOUT.COM) | OFFICE: 786-334-6802

## VIXEN WORKOUT AT NEO U- FAQ

### WHERE ARE VIXEN WORKOUT CLASSES LOCATED IN MANHATTAN?

ALL MANHATTAN CLASSES WILL NOW BE OFFERED AT OUR NEW HOME, NEO U. NEO U IS LOCATED AT 420 5TH AVENUE, NEW YORK, NY 10018.

### WHAT IS YOUR WEEKLY SCHEDULE?

MONDAY-THURSDAY 7PM AT NEO U

### CAN I TAKE A VIXEN WORKOUT AT ANOTHER VENUE IN MANHATTAN?

NO, MANHATTAN VIXEN WORKOUTS ARE ONLY OFFERED AT NEO U. ANY VIXEN WORKOUT CLASS PROMOTED IN MANHATTAN OUTSIDE OF NEO U IS NOT AN OFFICIAL VIXEN WORKOUT CLASS. WE HAVE CERTIFIED INSTRUCTORS IN AREAS OUTSIDE OF MANHATTAN. TO FIND A LICENSED INSTRUCTOR NEAR YOU, GO TO OUR WEBSITE AND SEARCH FOR THEIR LISTING OR EMAIL [CERTIFICATIONS@VIXENWORKOUT.COM](mailto:CERTIFICATIONS@VIXENWORKOUT.COM)

### I AM A VIXEN WORKOUT CLIENT, HOW DO I SIGN UP FOR CLASSES AT THE NEW LOCATION?

CLASSES FOR VIXEN WORKOUT CAN BE PURCHASED THROUGH OUR WEBSITE [WWW.VIXENWORKOUT.COM](http://WWW.VIXENWORKOUT.COM) OR OUR APP.

### DO I NEED TO SIGN UP PRIOR OR CAN I PAY AT THE LOCATION?

A VIXEN CLIENT ADVOCATE WILL ALWAYS BE PRESENT TO SERVE YOU AT NEO U. CLASS SPACE IS LIMITED, SO WE HIGHLY RECOMMEND SIGNING UP PRIOR TO CLASS TO GUARANTEE A SPOT.

### WHAT ARE THE RATES AT THE NEW LOCATION:

RATES:

**\$30 | DROP-IN**

**\$145 | 5 CLASS PACKAGE (\$29 PER CLASS)**

**\$280 | 10 CLASS PACKAGE (\$28 PER CLASS)**

**\$180 | UNLIMITED CLASS PASS (EXPIRES 30 DAYS FROM PURCHASE)**

**I BOOKED MY FIRST VIXEN WORKOUT AT NEO U, WHAT CAN I EXPECT ON MY FIRST VISIT?**

ON YOUR FIRST VISIT, PLEASE ARRIVE 30 MINUTES BEFORE YOUR CLASS. YOU WILL BE GREETED BY A VIXEN CLIENT ADVOCATE WHO WILL SHOW YOU AROUND & GET YOU SET UP FOR YOUR FIRST CLASS.

**I HAVE CLASSES LEFT IN MY VIXEN CLASS PACKAGES, CAN I USE THEM AT NEO U?**

WE WILL HONOR YOUR CLASSES FROM PENDING CLASS PACKAGES AT NEO U.

**I HAVE MORE QUESTIONS, WHO CAN I CALL OR EMAIL?**

YOU CAN ALWAYS CALL HQ AT 786-334-6802. IF YOU PREFER TO EMAIL, PLEASE EMAIL YOUR QUESTIONS OR CONCERNS TO [NYC@VIXENWORKOUT.COM](mailto:NYC@VIXENWORKOUT.COM)